



COVID-19 PLAN PHASE 13

March 15, 2021

Please know that we are committed to providing you with a safe environment that aligns with WorkSafeBC protocols to ensure that the risk of exposure to the virus that causes COVID-19 is always minimized. Our current COVID-19 plan is guided by local and public health authorities including the **Provincial Health Order issued December 2, 2020**.

Protective measures we are taking to ensure the health and safety of everyone at Planet Ice:

Increased cleaning

- Starting with our public spaces and high-traffic areas, we are going above and beyond our normal protocols. We are cleaning surfaces with increased frequency, dedicated staff, and all done by the recommended cleaning agents.
- Following each group using the arena there is a 15-minute break between ice users to ensure all high traffic touch points can be thoroughly sanitized. This includes all benches, players gates, dressing rooms, door handles, and washroom areas.

Hand sanitizer

- We have hand sanitizer available at the main entrance of the facility and in various locations throughout the facility. We encourage you to use it as you enter Planet Ice.

Entering the Facility

- We ask that you arrive on time, however, please do not arrive early, as participants and guests will only be allowed to access based on the specific guidelines below based on age of athletes.
- When you arrive at the arena please line up at the main entrance and ensure you are appropriately physically distancing yourself from others.

Mandatory Use of Face Mask or Face Covering

- All employees, visitors, and customers are required to wear a mask or face covering upon entering and remaining within any Planet Ice Facility. **This includes coaches on the ice.** The mask or face covering must cover the nose, mouth, and chin.
- Temporary removal of the mask or face covering is permitted for the following purposes:
 - On ice participation and players benches (Field of Play) for **ATHLETES ONLY**.
 - Within the dressing room, only when a helmet is being worn. When an athlete's helmet is removed, the athlete will wear a face mask or face covering.
 - While at a table dining at Boomers Bar & Grill.
 - For any emergency or medical purpose.
 - Persons entering or remaining in the facility without a mask or face covering will be given a verbal reminder of the policy's masking requirement. Failure to comply will result in person being banned from the facility and group suspended.



Social Distancing

- The guided markers and signage in public spaces will remind our guests to maintain the physical distancing of 2 meters of at all times while in the facility.
- One of our staff members will be present at the main entrance to manage your check in.
- **On ice and on players benches social distancing is mandatory.**
 - To mitigate the spread of COVID on the ice surface, **FULL EQUIPMENT** including helmets with cages/shields are recommended to be worn by all players.
 - All players must adhere to appropriate hygiene and handwashing protocols prior to playing and going on the ice.
 - Players should be social distancing from each other in all other shared spaces within the arena.

Exiting the Facility

- Following the completion of your session players and guardians will have 10 minutes to exit the facility following the end of their session.
- At Planet Ice Coquitlam - you will exit the facility through the side exit at your designated arena.
- At Planet Ice Delta - you will exit the facility the same way you entered.
- At Planet Ice Maple Ridge – you will exit at the south side door on the Cam Neely surface.

Washrooms

- At Planet Ice Coquitlam, the downstairs lobby washrooms are available.
- At Planet Ice Delta, the upstairs lobby washrooms, and the washrooms in the concession on the downstairs level are available. For Coaches and Athletes, the officials room designated on your rink.
- At Planet Ice Maple Ridge, the downstairs lobby washrooms are available.
- Please note that no gathering in lobby spaces will be permitted.

Dressing Rooms

- Masks are mandatory until helmets are on to exit dressing room.
- There will be no showers or washrooms inside the dressing rooms.
- Groups can utilize up to 2 dressing rooms per booking based on guidelines below.



Maximum Number of Participants

- Private Adults Groups (**Games**) – NOT PERMITTED
- Private Youth Groups (**Practices**) - A maximum of **25 participants in the field of play per rink**. This includes athletes & coaches. Shooting, passing, skating drills are permitted. Social Distancing is always mandatory. No scrimmages or battle and compete drills. For practice sessions 2 Event Staff are also permitted. (No Spectators)
- Private Youth Groups (**Games**) – NOT PERMITTED
- Skating Clubs (**Training Sessions**) – A maximum of **25 participants in the field of play per rink**. This includes athletes & coaches. Social Distancing is always mandatory. For training sessions 2 Event Staff are also permitted. (No Spectators)
- Public Programs – A Maximum of **30 participants**. This includes 26 skaters & 4 on ice staff. (No Spectators)

Event Staff

- Event staff includes **Safety Ambassador & Manager**.
- Event Staff must sit or stand in the designated sections that are appropriately socially distanced from the next person. Lobby's are not available.
- There is no in and out privileges for participants or event staff. If you leave during ice session you are unable to re-enter.
- There is no swapping of participants or event staff during your ice session.

Accessing the Facility / Staff Responsibilities

- 2013 birthyear & younger enter the facility fully dressed 3-minutes prior to session start once the **SAFETY AMBASSADOR** has signed in at the HOST station. 1 parent / guardian per athlete may assist athlete to get to their scheduled rink and vacate once session starts. Parent / guardian can re-enter, when directed by the **FACILITY HOST**, to assist athlete with exiting the facility. This will be once the session is over. **NO DRESSING ROOM ACCESS**
- 2011 - 2012 birthyears enter the facility fully dressed 3-minutes prior to session start once **SAFETY AMBASSADOR** has signed in at the HOST station. **NO DRESSING ROOM ACCESS**.
- 2010 birthyear & older enter the facility 15-minutes prior to session start once the **SAFETY AMBASSADOR** has signed in at the HOST station. **TEAM MANAGER** must be stationed outside of the dressing rooms supervising the group. **TEAM MANAGER** ensures athletes remain in their dressing rooms until scheduled ice time. Following the session, the **TEAM MANAGER** is responsible for ensuring athletes vacate the facility within 10 minutes.



- Speed Skating groups (Athletes & Volunteers) may enter 15-minutes prior to session start to assist with Rink Safety Mats. Dressing room access is available for **ATHLETES ONLY**. Parents are to exit facility once Rink Safety Mats are installed. Volunteers will re-enter 10 minutes prior to session ending to remove Rink Safety Mats.
- No siblings are permitted within the facilities.

Safety Ambassador Mandatory

- Each group must appoint a Safety Ambassador for each team as part of their Return to Sport.
- The team's Safety Ambassador will screen for illness prior to entering the arena including athletes, coaches, event staff and on ice officials.
- The team's Safety Ambassador **will meet the arena Host at the entrance lobby 5 - 15 minutes prior to the ice time (depending on age of group and access time)**. If no Safety Ambassador is in attendance the group will be unable to enter the facility. It is the responsibility of the team's Safety Ambassador to manage the entrance door once the arena attendant has opened the entrance door. The Safety Ambassador must remain at the front entrance until all participants, event staff and officials have entered.
- The team's Safety Ambassador will maintain a record of names and phone numbers for those persons entering the arena. This information will be made available to the Public Health Authority upon request for the contact tracing purposes.
- The team's Safety Ambassador will enforce the facility and LSO guidelines.
- The teams Safety Ambassador must be easily identifiable.

Persons who choose to not follow our restrictions will be suspended from the building for 30 days.

If you have recently travelled outside of the country and have not cleared the required 14 days of self-quarantine, or if you are experiencing any COVID-19 or flu-like symptoms, or if you have had any contact with someone who has COVID-19-like symptoms, **PLEASE DO NOT PARTICIPATE OR ENTER THE FACILITY.**